Display Status Type	Status Abbreviation	Work Order Status	Status Description
Initial Statuses	REC	Received	Work order has been entered, but not yet dispatched to a vendor.
	PDISAP	Pending Dispatch Approval	For clients who have Dispatch Approval process turned on. Work order has been received from store and requires client approval prior to dispatching WO to vendor for service. Work orders remain in PDISPA status until client rep approves wo for dispatch or closes work order.
	PAC	Pending Acceptance	Work order submitted to the vendor awaiting their acceptance of the work.
	WSCH	Waiting to be Scheduled	Work orders that qualify as a deferrable item, which are auto-assigned to an upcoming PM work order for completion.
	VACCPT	Vendor Accepted	Vendor has accepted the dispatched work order and is waiting to schedule the ETA.
	VREJCT	Vendor Rejected	Vendor has rejected the dispatched work order and work order needs to be re-dispatched to an alternate service provider.
	DISEXP	Dispatch Expired	
Progress Statuses	INPRG	In Progress	Open work order. The service provider is currently working on completing the request.
	FOL	Follow Up	Open work order. Work order requires a return to location or additional inspection from the service provider before work is considered complete.
	WMATL	Waiting on Material	Open work order assigned to a vendor, but on temporary hold pending the receipt of required materials.
	DMR	Deferred Maintance	A "Hold" status for work orders, (Rite Aid)
	HISTEDIT	Edited in History	ANF & Rite Aid
	CER	Capital Expense Review	This statuse is used for work orders that need reviewed for capital expense (Rite Aid).
	WDPIX	Waiting for Dm Pics	This is a status used when a work order is waiting for pictures to be uploaded by the DM (ANF).
	WPM	Waiting for PM (WPM)	This is a status used when a work order is waiting for pictures to be uploaded by the PM (ANF).
	WPCOND	Waiting on Plant Cond	This is a status used when a work order is waiting for the plant cordinator for information (Rite Aid).
Financial Statuses	PQTE	Pending Quote	Open work orders that require additional funding and are awaiting the submission of a quote.
	PQVER	Pending Quote Verification	For clients who have FS Quote Verification service in place. Work order moves to PQVER while the FS quote review team validates quote is acceptable for client approval and meets FS/client standards.
	QREJCT	Quote Rejected	Work order for which the quote was rejected and vendor is to update and re-submit the quote for further review. (Could be rejected by FS review team or client)
	QREJCTI	Quote Rejected Incurred	Work order for which the quote was rejected and vendor is to bill for incurred costs. (Could be rejected by FS review team or client)

Display Status Type	Status Abbreviation	Work Order Status	Status Description
	☐ WQAPPR	Waiting on Quote Approval	Open work orders that are awaiting the client approval of a submitted quote. For clients who have FS Quote Verification service, work order has been validated by FS Quote Review team and is awaiting the approval of the client.
	☐ QAPPR	Quote Approved	Work orders for which the quote was approved by the client.
	☐ PSTOREVER	Pending Store Verification	This status is only used by clients who have Store verification process turned on. The vendor states the work has been completed, but the store must verify work is completed before the vendor is able to submit their invoice.
	☐ RSTOREVER	Rejecting Store Verification	This status is only used by clients who have Store verification process turned on. Store has rejected store verification and is disputing that work is complete.
	☐ PVINV	Pending Vendor Invoice	The work has been completed by the vendor, but invoice has not yet been submitted. For clients who have Store work verification process turned on, once the store has completed the store verification the work order moves to PVINV.
	☐ IFMPVIV	Pending Vendor Invoice Verification	IFM Vendor has submitted the invoice, after PVINV this is the status where the mark up is applied to work order.
	☐ PWVER	Pending Work Verification	This status is only used by clients who have FS Invoice Verification service in place. The invoice has been submitted and work order moves to PWVER while the FS invoice review team validates invoice is acceptable for client approval and meets FS/client standards.
	☐ QVERD	Quote Verified	IFM process where the Quote has been verified, MUTT process can proceed
	☐ WCQU	Waiting Client Quote Upload	IFM Quote Upload complete
	☐ WCIU	Waiting Client Invoice Upload	IFM Invoice Upload complete
	☐ IFMCIUB	Client Invoice Upload Blocked	IFM status where there is an upload issue and work order is blocked
	☐ IFMCQUB	Client Quote Upload Blocked	IFM status where there is an upload issue and work order is blocked
	☐ WVERD	Work Verified	This is an IFM process that the Work has been verified, markup can proceed
	☐ QVERD	Quote Verified	This is an IFM process that Quote has been verified, markup can proceed
	☐ CRINV	Client Rejected Invoice	Client has rejected the vendors invoice. The service provider must now negotiate changes to the invoice and re-submit for approval.
	☐ PWARR	Possible Warranty	Work order that is Possibly Warranty Work.
	☐ PRECALL	Possible Recall	Work order that is Possibly a Recall issue. The service provider was recently at the location for the same/similar problem. The Account Coordinator will look into matter or turn over to client.

Display Status Type	Status Abbreviation	Work Order Status	Status Description
	■ WDIS	Vendor Disputes Warranty	Work order for which the service provider states the work order is not under Warranty. The Account Coordinator will look into issue or turn over to client.
	■ RDIS	Vendor Disputes Recall	Work order for which the vendor states the work order is not a recall issue.
AP Process Statuses	▢ PCP	Pending Client Payment	The work is complete, invoice approved and the invoice is awaiting transmission on the AP export file to the client.
	▢ INVEXP	Invoice Exporting	The work order is in the process of being exported to client via AP file transmission.
	▢ INVERIN	Invoice Error Investigation	The work order was excluded from the AP Export file due to an issue with the invoice or from upload into clients AP system and the invoice error is being investigated and corrected.
	▢ INVEXPD	Invoice Exported	This status is only used by clients who provide a confirmation report of successful invoice file upload into client AP system prior to work orders moving to waiting check request status.
	▢ WCR	Waiting Check Request	The work order invoice has been transmitted successfully to the client via the AP Export file and is awaiting receipt of writeback/payment file from client.
	▢ WBFR	Write Back File Received	Status work order moves to when the writeback/payment file has been received from the client and is being processed into fmp.
PO Process Statuses	▢ POCF	Purchase Order Create Failure	Must have Preference SAP PO Integration Enabled turned on for this status
	▢ POUF	Purchase Order Update Failure	Must have Preference SAP PO Integration Enabled turned on for this status
	▢ GRCF	Good Receipt Create Failure	Must have Preference SAP PO Integration Enabled turned on for this status
	▢ GRRF	Good Receipt Reversal Failure	Must have Preference SAP PO Integration Enabled turned on for this status
Finished Statuses	▢ COMP	Completed	Work is complete and writeback/payment file data has uploaded successfully into work order.
	▢ WARR	Warranty Work	Work Order is complete and was under warranty.
	▢ RECALL	Recall	Work Order is complete and was a recall.
	▢ SOLVE	Solved	The issue for which the work order was opened was resolved before dispatching to a service provider.
	▢ CLOSE	Closed	Work Order is complete but no costs were incurred/Zero $ invoices (redirects/handled by internal techs).
	▢ CAN	Cancelled	Work Order was created by mistake or is a duplicate work order.